

ABSTRACT

Trinidad and Tobago Police Service: An Examination of Conflict Resolution Styles of Police Officers

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This study examined conflict resolution styles of police officers in a selected policing division of the Trinidad and Tobago Police Service. It sought to assess the differences among gender, age, rank, length of service and conflict resolution styles. This cross-sectional study used primary survey data from police officers ($n=100$) in Trinidad.

The Rahim Organization Conflict Scale (ROC II) was used as the main survey instrument. Independent samples t test revealed that gender contributed significantly to the prediction of conflict resolution styles among police officers. ANOVA findings showed an effect of age, rank and length of service on police officers' conflict resolution styles.

Overall, the findings of this study demonstrate the need for organizational structures to be implemented that focuses on evidence base conflict management strategies for police officers. Future research should include the examination of conflict resolution styles among a wider cross section of police officers of the Trinidad and Tobago Police Service.

Keywords: Nicole Rhonda Simon; police; conflict resolution styles; ROC II; Trinidad and Tobago Police Service.