

have the highest number of complaints with particular types also increasing during this period.

Sewage related and drainage were the most reported types of complaints. These peaked in the third quarter and appeared in all six districts within the County. It was found that when the period of high rainfall ended in October and November in particular years, these complaints also declined and

**An Evaluation of Public Health Complaints in St. George Central over a Five
Year period (1995 – 1999)**

Complaints were unevenly distributed across the county with particular areas having more than others. The author examined the various features of the environment including

Roy David Dalrymple

An evaluation of Public Health Complaints was done to determine (1) the number and type of complaints (2) the distribution of complaints by districts (3) the seasonal patterns of occurrence and (4) to distinguish relationships between type of complaints and districts.

The method involved an examination of the complaint registers, coding of the data and entering and analyzing the data with Microsoft Excel. Various types of charts were used to display the results obtained.

Increases in the number of complaints were observed over the period with a peak in 1998. The third quarter of the year (July to September) was found to

have the highest number of complaints with particular types also increasing during this period.

Sewage related and drainage complaints were the most reported types of complaints. These peaked in the third quarter and appeared to affect all districts within the County. It was found that when the period of high rainfall shifted to October and November in particular years, these complaints also shifted and peaked with the rainfall.

Complaints were unevenly distributed across the county with particular districts having more than others. The types of complaints also appeared to be related to particular features of the environment including topography, type of development, physical space and infrastructure.

The results are significant for planning interventions that will reduce the public health hazards associated with the types of complaints.

Keywords: Evaluation, Public Health, Environment and Complaints.