

ABSTRACT

FACTORS AFFECTING NATIONAL PRODUCTIVITY

IN TRINIDAD AND TOBAGO

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This special project examines the critical factors affecting productivity on a national level, Chapter 1 examines the concept of productivity. The idea of productivity measurement and evaluation is looked at in Chapter 2. The author examines the various productivity measurements available and how one should appraise the various measurement techniques.

The main body of the study is contained in Chapters 3 onto 8. The studies include: Managers both private and public, their role and effectiveness in terms of resource management and human management, the effect of the national tax policy on worker morale and the productivity of the general working public. The idea that corruption has some effect on workers effectiveness and productivity is not just a mere slogan but is a real psychological problem. The human aspect in terms of the social problems such as alcoholism, the work ethic prevailing in the country the the general attitudes to work and productivity give Chapter 3 to 6 a humanistic approach to the productivity problem. The human element and his productive capacity is emphasized.

Chapter 7 and 8 provide case studies in two public sector enterprise and a look at absenteeism, Industrial problems and their effect on national productivity.

The author came to the conclusion that productivity involves a multiplicity of factors be it human or machine. Solutions to such problems are neither simple or straight forward. However with proper research studies and analysis human, machine and material resources could be put to more efficient use.